



# WILDLIFE WONDERS

THE WILD SIDE OF THE GREAT OCEAN ROAD

## **POSITION DESCRIPTION: Café Attendant (All Rounder)**

### **ORGANISATIONAL VALUES**

Respect / Integrity / Results

### **THE ROLE**

**Position:** Café All Rounder

**Reporting to:** Cafe Manager

**Direct Reports:** Cafe Manager

**Lateral Relationships:** Cook, Nature Guide, Visitor Experience Officers, Administration and Bookings Coordinator

**Position type:** Part Time or Casual

**Term:** Negotiable

**Commencement:** ASAP

### **POSITION PURPOSE**

A flexible, multi-skilled member of the cafe team delivering a high quality food and beverage experience.

### **KEY DUTIES AND RESPONSIBILITIES**

Food and beverage service in the Emu Café, including making coffees.

Delivering high quality food preparation, presentation and customer service.

Maintenance of Food Safety standards.

Working closely with colleagues to achieve harmony and team effectiveness.  
Comply with Wildlife Wonders' Customer Service Charter and Sustainability Code and suggest initiatives for further improvement to ensure industry leading standards are maintained.

Monitoring and maintaining the presentation of public spaces, including general cleaning.

Reporting faults, maintenance and repairs requirements.

Complying with and working within Wildlife Wonders policies, procedures and conservation guidelines.

Facilitate and monitor compliance of policies, guidelines and procedures related to café operations.

### **Key Selection Criteria**

- Previous cooking and/or barista experience preferred, but training can be provided for an enthusiastic and motivated candidate
- Ability to work independently, efficiently and take initiative
- Passion for quality food and dining experiences
- knowledge of and respect for food safety practices
- Excellent interpersonal and communication skills with the ability to contribute to a safe and supportive workplace
- Resilience and ability to work under pressure

### **Other Position Requirements**

The physical requirements of this position will include:

- Standing, sitting and/or moving for long periods of time, indoors and outdoors.
- At times, lifting and transporting boxes of food, as well as other packages and parcels and furniture.
- A level of physical fitness to meet the manual handling and environmental requirements of the position.